RECREATION & WELFARE ASSOCIATION, INC.

National Institutes of Health

31 CENTER DRIVE MSC 2062 BUILDING 31, ROOM B1-W30 BETHESDA, MARYLAND 20892-2062 Telephone (301) 496-6061

NIH Housing Listing Service Complaint Guidelines

1. Complaint

After a tenant/landlord makes a complaint to the Housing Listing Service, the complaining party is informed that the housing listing service does not resolve disputes between landlords and tenants.

2. Landlord/Tenant Mediation

We advise the complainant of the address and phone number of the Montgomery County Office of Landlord and Tenant Affairs:

100 Maryland Avenue 4th Floor Rockville, MD 20850 (240) 777-3636

3. Confidentiality Policy

All information concerning any disputes shall be confidential and shall not be disclosed unless compelled by valid subpoena or court order.

4. Removal of Landlord from R&W Housing List

As stated in the NIH R&W Rental Listing application form "The R&W has the right to remove the landlord from the list at any time." When a landlord is removed from the NIH Housing Service, the landlord shall be notified by first class mail of the removal at least one week prior to the publication of the bi-weekly list.

Rental Listing Form

(\$5 fee per listing through August 1999 after September 1st the fee will increase to \$10)

PLEASE COMPLETE ALL ITEMS ENTERING <u>ONLY</u> THE INFORMATION REQUESTED. Each listing must be on a separate form.

	TER MONTH (no ranges): \$ ION (city)	
CONTA	ION (city) CT PERSON (name):	PHONE #:
	· /	PLEASE PRINT
NOTE: N	Numbers in parentheses are for housing	office coding only.
YES	NO	FEATURES
	HOUSE (1)	
	APARTMENT (2)	
	FURNISHED (3)	
	AIR CONDITIONED (4)	
	NEAR PUBLIC TRANSPORTATION (5)	
		IBILITY THROUGHOUT PROPERTY (6)
	SECURITY DEPOSIT RE	
	PRIVATE ENTRANCE (8	
	UTILITIES INCLUDED (
		/LESS THAN 1 YEAR (10)
	MORE THAN ONE BEDI	· /
	LAUNDRY FACILITIES	(12)
origin. I f		is available without regard to sex, race, religion, or national appliance with all state and county housing codes and landlord from this listing at any time.
	SIGNATURE	DATE
If payin	g by MasterCard, Visa, or Amer	ican Express, or Discover (Circle One):
Print Cardholder Name:		Signature:
Account	t Number:	Expiration Date: Daytime Phone:

This listing will be included on the next two printouts. An original signature is necessary in order to be included on the printout. Altered forms will not be processed. Properties must be resubmitted in order to run for additional printouts. Notify the NIH R&W on 496-4600 if you wish to remove your listing sooner. MAIL FORM WITH CHECK OR MONEY ORDER TO: R&W, 9000 Wisconsin Ave., MSC 2062, Building 31, Room B1W30, Bethesda, MD 20892-2062. Fax number: 301-402-1052.

This form may not be used for sale, recreation or leisure, out-of-area, commercial/residential real estate, or management company property listings. Individuals are limited to (3) three listings per month.

NIH R&W Housing List Form Revised: 7/30/99